



SEMCOENERGY  
GAS COMPANY

# Connectivity

September / October 2024 | [www.semcoenergygas.com](http://www.semcoenergygas.com)

## WOULD YOU LIKE TO SAVE OVER \$600 PER YEAR?

*As a SEMCO ENERGY Gas Company customer, you already know the value of natural gas.*



If you have an electric water heater in your home, you can save over \$600 per year\* by switching to a natural gas water heater. In addition to the savings, natural gas water heaters heat up quicker than comparable electric water heaters.

So if you are tired of a cool shower and want to save some money, take a look at switching to a high-efficiency natural gas water heater.

\* Calculations based on prices in the MPSC Comparison of Average Rates for MPSC-Regulated Electric Utilities in Michigan, June 1, 2024.

## SENIOR CITIZEN PROTECTIONS

Any account holder 65 years or older, regardless of income, may notify SEMCO ENERGY Gas Company to be protected from shut off from **November 1 - March 31.**

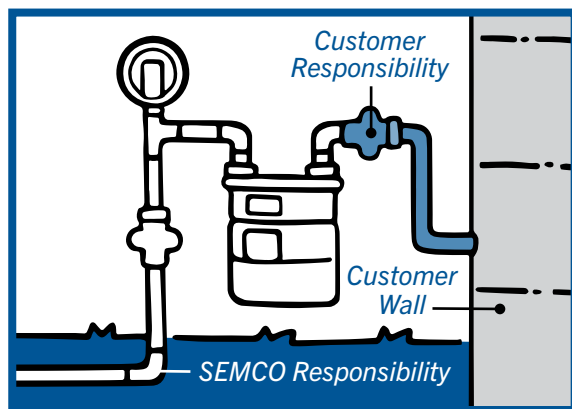
Please contact Customer Service at **1-800-624-2019** if your account qualifies for this increased protection.



## HANDS OFF FOR SAFETY

### Don't Tamper With SEMCO ENERGY Gas Company Equipment

SEMCO ENERGY Gas Company reminds its customers not to attempt to service any natural gas equipment owned by SEMCO – no matter how simple the procedure may seem.



All equipment from the underground piping up to and including your gas meter, as indicated in the diagram, is SEMCO property and is serviced and maintained only by SEMCO Service Technicians or contractors. Customer-owned gas lines and connections between the outlet of the meter and your home, as indicated in the diagram, are the responsibility of the homeowner and should be serviced by a qualified plumber or heating and cooling specialist.

Turning the valve leading to the gas meter on or off, or operating any SEMCO equipment yourself, could result in a serious safety hazard.

If you need to have the gas to your home temporarily turned off for any reason, please contact SEMCO at 1-800-624-2019.

Remember, natural gas is a safe, efficient, and economical fuel when connected and maintained by trained professionals, such as SEMCO Service Technicians.



## SIMPLIFY YOUR LIFE WITH PAPERLESS BILLING



**Enroll in SEMCO ENERGY Gas Company's eBill program today.**

Simply register through "My Access Online" by visiting [www.semcoenergygas.com](http://www.semcoenergygas.com) or contact Customer Service at 1-800-624-2019.

You will receive a monthly email notification when your billing statement is available for viewing. The email will be sent each month in place of a paper billing statement. With eBill, you will be able to make a payment anytime on SEMCO's website by electronic check with no fee.

## NEW MOBILE APP

Take us with you!



Download the SEMCO Energy mobile app and manage your account from anywhere.  
**Available on: Apple Store or Google Play**



Download on the  
**App Store**

GET IT ON  
**Google Play**

**You Can Pay Your Bill at**

**Walmart**  
Save money. Live better.

Pay your bill at your local Walmart with an additional fee as low as \$2.50. Just take a copy of your bill to any Walmart MoneyCenter or Customer Service Desk. For more information, call SEMCO ENERGY Gas Company at 1-800-624-2019 or visit [www.walmart.com/billpayment](http://www.walmart.com/billpayment).

## PAYMENT PLANS

You don't have to wait for winter to seek help if you are having trouble paying your gas bill. Contact SEMCO ENERGY Gas Company as soon as you think you will not be able to pay your entire bill. You may be eligible to apply for assistance towards your gas bill or a payment plan may be set up to keep your bill up-to-date and avoid the risk of shut off.

**For more information, contact Customer Service at 1-800-624-2019.**

# 2-1-1

**Get Connected. Get Answers**

Michigan 2-1-1 is a free, confidential service that connects you with local community-based organizations across the state offering thousands of different programs, services, and resources.

## ENERGY TIP



**ENERGY STAR®** labeled products can cut your energy bills by up to 30 percent.

Find retailers near you at [energystar.gov](http://energystar.gov) when you are ready to replace your heating and cooling systems, as well as other appliances. Rebates are available for ENERGY STAR appliances, as well as for other energy conservation measures.

To find out more, please visit [www.semcoewr.com](http://www.semcoewr.com) for more information on rebates available to SEMCO ENERGY Gas Company customers.



## HOW TO REACH SEMCO ENERGY

### CUSTOMER SERVICE

1-800-624-2019 or  
[customer.service@semcoenergy.com](mailto:customer.service@semcoenergy.com)

### GAS LEAKS AND OTHER EMERGENCIES

1-888-GAS-1-GAS (1-888-427-1427)

[www.semcoenergygas.com](http://www.semcoenergygas.com)

