



SEMCOENERGY
GAS COMPANY

Connectivity

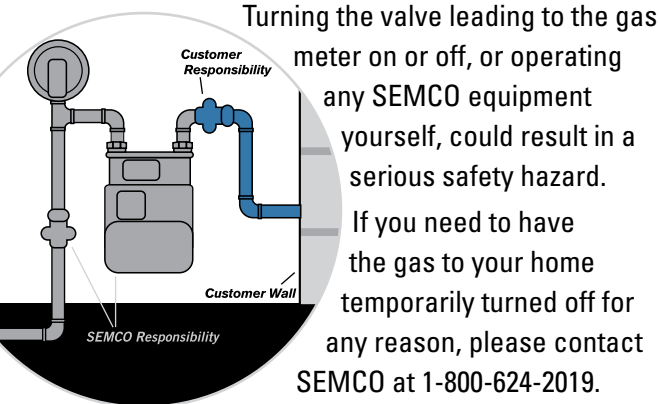
September / October 2018 | www.semcoenergygas.com

HANDS OFF FOR SAFETY

Don't Tamper With SEMCO ENERGY Gas Company Equipment

SEMCO ENERGY Gas Company reminds its customers not to attempt to service any natural gas equipment owned by SEMCO – no matter how simple the procedure may seem.

All equipment from the underground piping up to and including your gas meter, as indicated in the diagram, is SEMCO property and is serviced and maintained only by SEMCO Service Technicians or contractors. Customer-owned gas lines and connections between the outlet of the meter and your home, as indicated in the diagram, are the responsibility of the homeowner and should be serviced by a qualified plumber or heating and cooling specialist.



Remember, natural gas is a safe, efficient and economical fuel when connected and maintained by trained professionals, such as SEMCO Service Technicians.

PAYMENT PLANS

You don't have to wait for winter to seek help if you are having trouble paying your gas bill.

Contact SEMCO ENERGY Gas Company any time you think you will not be able to pay your entire bill. A payment plan may be set up to keep your bill up-to-date and avoid the risk of shut off.

For more information, contact Customer Service at 1-800-624-2019.

ENERGY TIP



ENERGY STAR® labeled products can cut your energy bills by up to 30 percent. Find retailers near you at energystar.gov when you are ready to replace your heating and cooling systems, as well as other appliances. Rebates are available for ENERGY STAR appliances, as well as for other energy conservation measures.

To find out more, please visit www.encycycyunted.com or www.semcoenergygas.com for more information on rebates available to SEMCO ENERGY Gas Company customers.

No Stamp
No Paper
No Hassle



Enroll in eBill

It's easy, it's free and it will save a few trees in the process.

After you enroll in SEMCO ENERGY Gas Company's eBill program, you will receive a monthly email notification when your billing statement is available for viewing. The email will be sent each month in place of a paper billing statement. You will have the option to make a payment on SEMCO's website by electronic check, for no fee. To enroll, simply register through "My Access Online" by visiting www.semcoenergygas.com or contact Customer Service at 1-800-624-2019.

SENIOR CITIZEN PROTECTIONS



Any customer 65 years or older, regardless of income, may notify SEMCO ENERGY Gas Company to be protected from shut off from November 1 - March 31.

Please contact Customer Service at **1-800-624-2019** if your household qualifies for this increased protection.

SIGN UP FOR THE SEMCO ENERGY GAS COMPANY GO MOBILE APP



SEMCO ENERGY Gas Company's mobile app is designed to provide you a simple and easy way to review account information, view account history and make payments, all from a smart device like a mobile phone or tablet. The app is free; just search SEMCO ENERGY in the app store on your device. If you already have a "My Access Online" username and password, use that to logon to your account, if not, you can create one using the new app. It's free, easy and convenient. Give the SEMCO ENERGY Go Mobile app a try.



WOULD YOU LIKE TO SAVE OVER \$500 PER YEAR?

As a SEMCO ENERGY Gas Company customer, you already know the value of natural gas.

If you have an electric water heater in your home, you can save over \$500 per year* by switching to a natural gas water heater. In addition to the savings, natural gas water heaters heat up quicker than comparable electric water heaters. So if you are tired of a cool shower and want to save some money, take a look at switching to a high-efficiency natural gas water heater.

* Calculations based on prices in the MPSC Comparison of Average Rates for MPSC-Regulated Electric Utilities in Michigan, June 1, 2018.



Michigan 2-1-1 is a free, confidential service that connects you with local community-based organizations across the state offering thousands of different programs, services and resources.

You Can Pay Your Bill at

Walmart 
Save money. Live better.

Pay your bill at your local Walmart with an additional fee as low as \$2.00. Just take a copy of your bill to any Walmart MoneyCenter or Customer Service Desk. For more information, call SEMCO ENERGY Gas Company at 1-800-624-2019 or visit www.walmart.com/billpayment.

HOW TO REACH SEMCO ENERGY

CUSTOMER SERVICE

1-800-624-2019 or
customer.service@semcoenergy.com

GAS LEAKS AND OTHER EMERGENCIES

1-888-GAS-1-GAS (1-888-427-1427)

www.semcoenergygas.com

