



**SEMCOENERGY**  
GAS COMPANY

# Connectivity

January / February 2019 | [www.semcoenergygas.com](http://www.semcoenergygas.com)

## SAFETY REMINDER:

*Natural gas meters and pressure regulators are designed to withstand extreme outdoor weather conditions, but did you know that snow and ice build-up can damage them?*

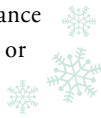
During the winter, there are a few ways to help protect gas meter equipment and gas appliances to avoid a potentially hazardous situation or disruption of your gas service, including:

- Clean and repair leaky seams in your gutters and downspouts to prevent melting snow and ice from dripping onto the gas meter or pressure regulator, which can result in them getting covered in ice when the weather turns colder.
- To ensure safe operation, never allow snow to cover your gas meter or its pressure regulator or block your appliance exhaust vents.
- Use caution when shoveling snow, plowing, or snowblowing to avoid piling snow against your gas meter, pressure regulator, or appliance vents.
- Clear a path to the meter free from snow and ice for easy access. A blocked meter can hinder access to responders in the event of an emergency.

Remove soft snow build-up gently, using only a broom or your hand, rather than a shovel that could damage the meter. Do not try to break up or remove ice or frozen snow from the gas meter, pressure regulator, or piping. If you find the gas meter or pressure regulator is covered in frozen ice or snow, do not attempt to remove the ice or use de-icer. Contact SEMCO ENERGY Gas Company at 1-800-624-2019. A SEMCO technician will take the appropriate steps to rectify the situation.

## NATURAL GAS WORKS FOR MICHIGAN

The weather outside is frightful and a fire in your gas fireplace would be delightful! A gas fireplace can warm your home and add charm and elegance without the need to cut, split and store wood, or clean up ash and debris.



## ARE YOU ELIGIBLE FOR A 2018 HOME HEATING CREDIT?

*You may be eligible for a Home Heating Credit (HHC) from the State of Michigan.*

Check the eligibility criteria listed below to determine whether you meet the income guidelines. If you are eligible for the HHC, you need to complete and file a 2018 Michigan Home Heating Credit Claim form.

Income eligibility guidelines are as follows:

EXEMPTIONS	INCOME CEILING
One	\$13,354
Two	\$18,106
Three	\$22,858
Four	\$27,610
Five	\$32,362
Six	\$37,114

For each exemption over six, add \$4,752

Contact SEMCO ENERGY Gas Company or the Michigan Department of Treasury for more information. This program runs from January through September 2019.

If you qualify for the HHC, an Energy Draft is issued by the State of Michigan to you or directly to SEMCO to be used for payment of heating bills. Additional benefits may be available if you are age 65 or older, deaf, blind, or have another disability. You may file a form as early as January 2019 and the deadline to file is September 30, 2019. You do not have to file a state tax return to be eligible for this program. Information regarding your previous annual usage, needed for completion of the HHC application, will display on your monthly bill starting in January 2019. Please contact SEMCO once you have filed for the Home Heating Credit. Shut-off protection is available to allow time for the credit to be issued. Please keep a copy of your form with the number of exemptions claimed and the amount of the credit. You will be required to pay for the natural gas service used during the shut-off protection period.

2-1-1 is a free and confidential service that helps people find the local resources they need.

Utility assistance is just one aspect of 2-1-1. This one number can connect callers with a variety of public and private health and human service agencies to match the caller's needs to available resources. 2-1-1 connects people with information and resources to build healthy and safe communities.



## SEMCO ENERGY GAS COMPANY OFFERS A VARIETY OF PAYMENT OPTIONS

SEMCO ENERGY Gas Company offers a variety of convenient payment options including:

**DIRECT PAY:** This plan automatically deducts the amount of your monthly bill from your savings or checking account each month on the due date.

**MY ACCESS ONLINE:** Manage your account and pay your bill online by electronic check or credit card. You may also enroll in eBill and receive an email each month when your bill is available for viewing. My Access Online also allows you to access and review other important account information.

**PAY BY PHONE:** SEMCO accepts payments over the phone. To take advantage of 24-hour payment processing, just call 1-800-624-2019 to pay using VISA, Discover, MasterCard, or by electronic check. Please have your account number and credit card or electronic check information available.

**SEMCO GO APP:** Download the SEMCO GO app to manage your account and pay your bill online or by text with the mobile app. If you already have a My Access Online account, you can use that to logon to your account, if not, you can create one using the app.

**LOCAL PAYMENT AGENTS:** You can pay your bill in person at any of our local payment agents. Just present your bill and a check, money order, or cash when making your payment. Also, be aware that it can take up to two (2) business days for your payment to be credited to your SEMCO account. Please be sure to use only authorized CheckFreePay agents to pay your SEMCO bill. Should you receive a shut-off notice and already paid at an agency, please contact SEMCO at 1-800-624-2019 with your confirmation number.

A convenience fee may be charged for certain payment options, including using a credit card, electronic check, or a local payment agent.



Now You Can  
Pay Your Bill at

**Walmart**   
Save money. Live better.

Pay your bill at your local Walmart with an additional fee as low as \$2.00. Just take a copy of your bill to any Walmart MoneyCenter or Customer Service Desk. For more information, call SEMCO ENERGY or go online to [www.walmart.com/billpayment](http://www.walmart.com/billpayment).

The following is a list of authorized payment locations:

**ALBION**  
Mowrer Agency  
300 N. Eaton St.

**BATTLE CREEK**  
Custer Party Store  
4315 W. Dickman Road

**BRIDGEMAN**  
Midtown Party Store  
9714 Red Arrow Hwy.

**BUCHANAN**  
Lowery Meat & Grocery  
310 River St.

**BURTON**  
VG's  
4165 E. Court St.

**CARO**  
Caro Wine Shop  
895 S. State St.

**CASS CITY**  
Quaker Maid Store  
6614 Main St.

**CHESTERFIELD**  
Marathon Gas Station  
50901 Gratiot Ave.  
Wireless Shop of Chesterfield  
34834 23 Mile Road

**CLAY**  
N & R Market  
7205 Dyke Rd.

**CLIO**  
VG's  
710 S. Mill St.

**DAVISON**  
VG's  
8503 Davison

**FAIR HAVEN**  
Fair Haven Market  
8875 Dixie Hwy.

**FENTON**  
VG's  
18005 Silver Pkwy.

**VG's North**  
1390 N. Leroy

**FLINT**  
VG's West  
5080 Corunna

**GALESBURG**  
Galesburg C-Store  
6 E. Michigan Ave.

**HOLLAND**  
Paul's Pharmacy  
803 Lincoln Ave.

**HOMER**  
Hopps Colonial Pharmacy  
126 W. Main St.

**HOUGHTON**  
Check and Cash  
902 Razorback Dr., STE 8B

**ISHPEMING**  
Check and Cash  
810 Carp River Lane, STE 1

**LAKEVIEW**  
Community First Fed CU  
9637 North Greenville

**MARINE CITY**  
Tim's Party Store  
1038 S. Parker St.

**MARQUETTE**  
Check and Cash  
1467 W. Washington St.

**MARYSVILLE**  
Walsh's Party Store  
1171 Gratiot Blvd.

**MICHIGAN CITY, IN**  
Checks 4 Cash  
4213 Franklin St.

**NILES**  
Crocker Party Store  
1702 Broadway St.

**PORT HURON**  
Ryan's Party Store  
1837 Pine Grove Ave.

**RICHMOND**  
Verizon  
67141 Gratiot Ave.

**SAULT STE MARIE**  
Checks and Cash  
2120 Ashmun St.

**SCHOOLCRAFT**  
Harding's Fresh Xpress  
139 N. Grand

**UTICA**  
Valley Farm Market  
45619 Van Dyke

**VANDALIA**  
7 Days Express Mart  
17925 State Road

**WASHINGTON**  
Tobacco Village  
66144 Van Dyke Road

**WATERSMEET**  
Nordine Plaza  
US 2 & Hwy. 45



**CUSTOMER SERVICE** 1-800-624-2019 or  
[customer.service@semcoenergy.com](mailto:customer.service@semcoenergy.com)

**GAS LEAKS AND OTHER EMERGENCIES**  
1-888-GAS-1-GAS (1-888-427-1427)

[www.semcoenergygas.com](http://www.semcoenergygas.com)

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